

Attention Odorox Air Technologies,

*Thank you for providing us with 4 Hydroxyl Generators on your free trial offer late last month. Like others in the industry we are always seeking innovative technologies to advance our business and help us deliver improved quality to our customers. To say the least, we were very excited that a supplier would send us free tools at no risk to trial in our business.*

*If I told you the equipment has already paid for itself would you be impressed? Timing is everything! In review of our sales, it looks like we have already billed close to \$15,000.00. Your equipment came at a time when we had multiple tough odor related issues. Certainly we were at first skeptical when you told us that this equipment would be the last technology put on an odor job. Going forward it will now be the first!*

*We have improved some adjuster relationships as a result of our new ability to resolve some challenging odor issues. On one particular job we were not only successful using your technology but we saved our adjuster thousands of dollars in dry cleaning. He was so impressed he gave us another referral for a similar job just a few days later.*

*In conclusion let me just say I am extremely pleased with the equipments capabilities, my employee satisfaction with regard to this state of the art Green technology, and the incredible revenue they generate! What a great success story – not bad in 3 weeks!*

*On a final note, I do some customer service consulting so from that perspective I would say your customer service has been excellent. The equipment was hand delivered within days of the order. I have received multiple follow-up phone calls and emails.*

*Thank you for your solid customer service.*

*Thanks so much,*

*Steve Noftle  
President,*

***Allpro Restorations Services  
Glens Falls New York***