

Flying with Odorox

On March 22, 2010 I received a phone call from the President and chief mechanic at Infinity Air in Nashua, NH. They explained to me that they had a large fire in one of their airplane hangars. The fire had destroyed one airplane and the intense smoke and soot had penetrated a brand new Mooney Acclaim Type S aircraft. The owner of the smoke damaged Mooney who had stored his airplane in the hangar was beside himself and insistent on having the carpets, interior liners, leather seats, and flight instruments completely removed and rebuilt back to the original condition because he felt the smoke odors and residue would never fully be gone from his prized airplane (**estimated cost was \$25,000.00**).

After several conversations with the demanding plane owner the airport personnel had calmed him down enough to agree to try and clean the aircraft before just "gutting" it. They had called two cleaning companies before calling Allpro. Both companies stated they could clean the aircraft and rid the plane of odor. Their estimates to restore the aircraft were significantly higher.

When Infinity air had called me and told me all this information I had only one question for them "How do the two other companies plan to attack the smoke odor inside the aircraft?"

The chief mechanic told me "They plan on thoroughly cleaning the aircraft by hand then installing an **ozone machine** inside the cabin to eradicate and residual odors." As you know ozone has been known to deteriorate plastics and rubber.

I was very adamant with the staff at infinity air NOT to let anyone deodorize an airplane with ozone. The last thing they need is an airplane with compromised rubber seals, fittings and gaskets.

They were so pleased that they called me because it was not explained to them by the other cleaning companies that ozone could affect the aircraft. They asked me how I would restore the airplane and I told them I would use soot sponges and neutral cleaners for the cleaning and then explained the Hydroxyl technology to them. They were amazed that this technology exist and were very impressed with my knowledge on how to properly clean an airplane. I told them I could completely restore the aircraft back to original condition for a **fraction of the interior replacement cost** and would guarantee the distraught owner of the plane would have no evidence of anything ever happening to his airplane.

Needless to say I was hired and 100% successful. Three days after the job was completed I called Infinity Air to get an update on the job. They couldn't say enough nice things about what we had accomplished and were even more amazed that the airplane had no evidence of soot or odor other than the "new car" smell it had before the fire. The **XL 3 and Boss systems** are amazing and our number one tool now on all odor related jobs we do.

I have gotten nothing but rave reviews from adjusters who want to implement the Hydroxyl system on more restoration jobs.

Thanks again,

Jim Palmieri
General Manager

Allpro Restoration Services

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