

January 4, 2010

To Whom It May Concern:

This past holiday season, I experienced significant smoke damage in my home from an electrical malfunction in my oven, which occurred when running the oven cleaning cycle on a timer in the middle of the night—it appeared that the thermostat had stopped working, and the oven temperature just kept rising and rising. When the smoke detectors went off, I wakened and opened my bedroom door on the second floor and saw nothing but smoke in the hallway—I could not even see downstairs. There were no flames, just heavy smoke.

The smoke had traveled throughout the first and second floor of my home. A strong odor was detected in the air, and it went into all the closets on both floors, affecting most of the clothing in them. I opened the windows in the home to get cross ventilation and waited outside until sufficient smoke had exited so I could go back into my home. At that point, what remained was a foul odor from the smoke, which was from the protein in the oven as well as some of the plastic surrounding the oven.

The next day, when I went to a meeting, several people in the meeting noticed the smoke odor on my clothing and asked if I had been in a fire. This was an uncomfortable situation to say the least, as I was expecting to host family during the holiday season, not to mention the embarrassment experienced in client meetings. Anxious to remedy the odor problem I contacted Odorox Air Technologies (OAT) in Basking Ridge NJ to see if their Odorox equipment might be able to help my situation.

The guys from OAT contacted a local Paul Davis restoration firm, who agreed to operate the Odorox hydroxyl generators at my home to assist in the clean up. Felipe Rodriguez ("Phil") from Paul Davis Restoration & Remodeling followed the instructions given to him by Odorox personnel, and in a matter of just a few days successfully removed the smoke odor from my house (most of it had dissipated after just one day). Paul Davis had installed three of the Odorox machines on the two floors as well as a number of fans to move the air through the house.

Besides the obvious benefit of eliminating the smoke smell, I appreciated not having to leave my home during the clean up process—that is because the clean-up process does not use any ozone, which would not have been safe to be around..

It also was interesting to note that the local Maryland Paul Davis folks, having not heard of this hydroxyl technology, were very skeptical of its ability to work. When they came and installed the equipment (shipped to them by Emerald), they said that they could come back the next day with their own equipment to take out the smoke that the Odorox equipment didn't do. When they came back the next day, they were truly amazed at how quickly most of the odors had already been removed—much faster than through their more traditional methods—they became believers literally overnight. And given that this

technology did not require that I vacate my home and dry clean my clothing, treat carpet, etc., they were more than impressed.

Unrelated to the smoke damage, Phil found some mold in my basement (it was from a water leak a few months earlier). I had mentioned that the Odorox equipment could kill the mold spores as well. So once the smoke cleanup was done, and following consultation with the Odorox personnel, I moved one of the Odorox units on the job to my basement to deal with the mold. I am pleased to report the mold is gone with the help of the Odorox and additional clean-up from the restoration crew.

As a business owner and building professional who works with commercial and institutional facilities managers facing odor, mold and other indoor air quality issues threatening their companies, I can say with a great deal of confidence that the Odorox hydroxyl technology will eliminate these types of problems faster and with less disruption and at a lower cost than other previously available means. A big thanks to Odorox!

Sincerely,

Peter S. Kimmel, AIA, IFMA Fellow
Publisher, FMLink