

January 7, 2011

John Swon – Odorox Air Technologies
jswon@odoroxair.com

Dear Mr. Swon,

My name is Jim Palmieri and I am the General Manager of **Allpro** Restoration Services in Glens Falls, NY. We are a **local company** that has been caring for and servicing water, smoke and fire damage customers in Upstate NY for close to 30 years now.

I recently was called by a real estate agent asking me if we had anything that would eliminate pet odors from a house they were trying to sell. They had two prospective buyer back out on this particular house due to the strong pet odors in it. Apparently the previous owners of the house raised Golden Retrievers inside the house complete with indoor kennel and doggie day care business. After the house was completely emptied and professionally cleaned, the odor of dogs was still prominently present. The real estate company had another company come in the house and install ozone for three days. The odors were diminished but not enough to sell. I told them about the Hydroxyl system and what it can do. The agent agreed to let me install the hydroxyl system. After 24 hours we inspected the home and found no evidence of odor or that a single dog even lived there let alone an entire kennel. The agent was so impressed he asked Allpro to meet with the other agents in his office to explain the system and how it can help real estate agents sell homes quicker. They are now the third real estate company that calls us on a regular basis to deodorize properties before open houses and showings.

We also used the hydroxyl system on a house where an elderly man had lived alone for many years before he died. This gentleman repaired engines in his living room which as you could imagine left a large amount of grease and oil stains on his flooring as well as oil and gas odors throughout his home. After we professionally cleaned his home the only way we could eliminate the gas smell that permeated into the wall cavities was with the Hydroxyl system. Thanks to Odorox and the Hydroxyl system. We continued to be amazed at it's capabilities and effectiveness.

Sincerely,

James Palmieri – General Manager
Allpro Cleaning & Restoration Services